

SUMMARY INVOICE



Billing Address	0 Suzana Perl 4 Montpelier Road Brighton East Sussex BN1 2LQ	Invoice Date	Invoice From	Invoice To
		11/01/2023	09/12/2022	31/12/2022
		Payment Method		
		Account Number	346214	
		Invoice Number	34621420232691359	
		Due Date	21/01/2023	
		Total Amount Due	Dr £143.74	
		MPRN	926168707	
Balance Carried Forward				
Balance Carried Forward			Cr £200.00	
Your Charges for this period				
Gas Charges			£327.37	
Subtotal			£327.37	
VAT 5.00%			£16.37	
This Period Total			£343.74	
Total Amount Due				
Total Amount Due			Dr £143.74	
Payment Advice				
Direct Debit	Internet Banking/Electronic transfer		Debit/Credit Card	
To setup a Direct Debit, visit www.enfiniti.net , call us on 03333 70 9900, email: customercare@pe.solutions You'll never need to worry about a missed payment again	Account Name: POZITIVE ENERGY LTD Account Number: 70029750 Sort Code: 20-60-66 Please use 34621420232691359 as reference on your remittance		Pay on: www.enfiniti.net or Call Us On: 03333 70 9900	

DETAIL INVOICE



Billing Address	0 Suzana Perl 4 Montpelier Road Brighton East Sussex BN1 2LQ	Invoice Date	Invoice From	Invoice To
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		Payment Method		
		Account Number	346214	
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		Total Amount Due	Dr £143.74	
		MPRN	926168707	

Customer Details					
Group Name			Account Number	346214	
Supply Name					
Site Address	Same As Billing Address.				
Distributor	South East		Distribution Area	Southern Gas Networks Plc.	
Product Type	Fixed	Contract Type	Fixed	Contract End Date	31/07/2023

Meter Details			
Meter Serial Number	E6E03140472121	Meter Type	Smart meter

Meter Readings								
Meter Register	Previous Read Date	Previous Read	Read Type	Current Read Date	Current Read	Read Type	Consumption (kWh)	Number of Days
Day	08/12/2022	1591.99	A	31/12/2022	1862.12	E	3031.03	23

Charges	Quantity	Rate	Rate Unit	Subtotal (£)	VAT 5.00% (£)	Total (£)
Main Charges						
Standing Charge	23 days	31.9400	p/day	7.35	0.37	7.72
Day Unit Rate	270.13 kWh	14.7700	p/kWh	447.68	22.38	470.06
					Total	477.78

Discounts						
EBRS Discount	270.13 kWh	14.7700	p/kWh	127.79	6.39	134.18
Discounted Day Unit Rate	270.13 kWh	4.2160	p/kWh	319.89	15.99	335.88

Pass-through Charges						
Green Gas Levy	23 days	0.5760	p/day	0.13	0.01	0.14

Other Charges						
Paper Bill Charge				0.00	0.00	0.00

Climate Change Levy						
Climate Change Levy	0.00 kWh	0.00000	p/kWh	0.00	0.00	0.00
					Total	343.74

MESSAGE :

Calculation: Your gas usage is calculated from your gas consumption using a standard industry formula.
Metric: ((units consumed (m3) * calorific value * volume correction (for temperature and pressure) * reading correction factor) / 3.6 (conversion from joules)) = gas usage (kWh)
Imperial: (unit consumed (ft3) * 2.83 * calorific value * volume correction (for temperature and pressure) * reading correction factor) / 3.6 (conversion from joules)) = gas usage (kWh)
KWH = ((270.13 Cubic Meter * 39.5 * 1.022640) / 3.6) = 3031.03 KWH
Total Amount = (3031.03 KWH * 14.77 (p/Unit)) / 100
= 447.68

Contact us

We're here to help! If you have a question about your account, get in touch. Opening hours: Monday – Friday, 9am to 5:30pm
Phone: 03333 70 9900
Email: customercare@pe.solutions
Post: Floor 10 (North West), One Canada Square, Canary Wharf, London, E14 5AB

Emergency contact

If you have experienced a power cut please dial 105.
If you can smell gas or need to report an incident where you think gas may have been involved, call the National Gas Emergency Help Line immediately on 0800 111 999.

Enfiniti Online Account Management

Easily manage your account online at any time. Log to Enfiniti <https://www.enfiniti.net/> to view and download your invoices, track payments, update details, submit meter reads and view your consumption.

Meter Reads

If we don't have an up-to-date meter read, we'll estimate your usage based on previous usage and industry estimates. To avoid this, submit your meter read by the last working day of each month via Enfiniti portal or by emailing meterreading@pe.solutions. If emailing, include read date, account number of a photograph of the meter.

Smart Meter Upgrade

A smart meter can automatically send us accurate and regular updates on how much gas and electricity you use, giving you better control over your energy use. Wave goodbye to estimated billing. If you have a Non-smart meter, call us on 03333 70 9900 to book your smart meter installation.

Energy Efficiency Advice

For lots of free and impartial advice on energy efficiency including financial assistance available, visit <https://businessenergyefficiency.campaign.gov.uk/> and the Smart GB Business Hub at <https://www.smartenergygb.org/>

Remittance Advice

To help us process your BACS payment(s) accurately, please email your remittance advice to remittance@pe.solutions.

Update Your Details

Let us know when any of your details change.

Moving Premises

If you're moving, please notify us one month before your moving date by emailing cot@pe.solutions.

Late Payment Charges

Failure to pay outstanding charges will result in late payment charges as per the Late Payment of Commercial Debts (Interest) Act 1998 being added to your account.

Understanding Your Bill

For full explanation of your bill including, charges and acronyms used, visit <https://pe.solutions/understanding-your-bill/>

Termination

Fixed contract

Early termination fee of 60% of the remaining contract value applies if you want terminate your contract early. Please refer to clause 10.3 of the terms and conditions pe.solutions/terms-and-conditions.

Deemed contract

If you wish to change suppliers, you don't need to give any notice to us and there is no termination fee.

Out of contract contract

If you wish to change suppliers, you don't need to give any notice to us and there is no termination fee. Provided that there is no outstanding balance, you're free to leave.

How to Dispute a Bill

If you disagree with charges on your bill, contact us immediately and provide a meter read including any supporting evidence (e.g. photo).

How to Complain

If you aren't happy with a service received from us, call 03333 70 9900, email customercare@pe.solutions or raise a complaint on EnAnalytics. For more information on our complaints process visit <https://pe.solutions/complaints/>. If you aren't satisfied with a service from a Third Party Intermediary (TPI) who introduced you to us, please contact the TPI directly to resolve it. If you are a microbusiness customer and are unable to resolve your complaint with the TPI, you can contact the TPI's Alternative Dispute Resolution provider for their impartial review of your complaint.

Payment Difficulties

Contact us as soon as possible if you're struggling to pay. We can discuss payment options and set up a payment plan. If you're having financial difficulties, these sites may also be of help to you:

- <https://www.citizensadvice.org.uk/debt-and-money/>
- <https://www.businessdebtline.org/>

Ofgem

Energy regulator in Great Britain. More information on the rules and regulations governing business energy contract can be found here:

- Glossary of terms: Glossary
- Information on switching energy supplier for businesses: Switch energy supplier | Ofgem
- Information on setting up a business energy contract: Set up a business energy contract | Ofgem
- Information on getting energy for your business: Get energy for your business | Ofgem